



April 26, 2001

Metzger, Inc.  
4955 Chestnut Ridge Road  
Orchard Park, NY 14127

Attn: Peter R. Metzger  
President

Dear Peter,

Your request for an endorsement letter relative to your services as a flooring consultant is happily provided.

The Park Collection, Inc. is responsible for a large network of health care facilities nationwide. Your firms delivery of a well coordinated standards program has certainly earned Metzger, Inc. the rights to this letter.

Your independent status allowed The Park Collection a full spectrum of options from all appropriate suppliers. The R.F.P. process delivered excellent prices and multiyear commitments to manage those prices as well as coordinated maintenance management to protect our investment and warrantees.

Metzger, Inc.'s staff is cooperative, knowledgeable and service oriented and your everyday involvement in commercial flooring continues to expose us to cutting edge products and industry "wise" advice.

I highly recommend your firm, and encourage any prospective client to contact me for further details.

Sincerely,

A handwritten signature in black ink, appearing to read 'R Nash', written over a white background.

Rod Nash  
Vice President

