



2375 SOUTH PARK AVENUE BUFFALO, NY 14220
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January 27, 1999

Mr. Peter Metzger
Metzger, Inc.
S4955 Chestnut Ridge Road
Orchard Park, NY 14127

Dear Peter:

Our company retained your services to supply both the tiles and carpeting for the renovation and expansion project of our headquarters. I just want to tell you how satisfied and delighted we have been with our choice of working with you. Not only did your company provide what we were looking for at the most competitive price, but when a problem occurred through one of the suppliers which was independent from your will, you showed an incredible ability to turn the situation around and replace the missing material in the required amount of time.

You have been a big part of the success of our whole project due to your professionalism, diligence, and competitiveness, and I can assure you that we will use your company again any time the opportunity will present itself.

Again, thank you for being a great supplier and for doing such a great job.

Sincerely yours,

Paul Bensabat
President & Chief Executive Officer

PB/psr

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