

The Krog Corp.

September 20, 2002

Metzger, Inc.
4955 Chestnut Ridge Road
Orchard Park, NY 14127

Attn: Mr. Peter Metzger

Re: G.E. Capital Project
Orchard Park, NY

Dear Peter:

We at The Krog Corporation, as developers, often encounter national account clients with predetermined or national account products for their build out.

The flooring costs exposed through their national account carpet selections was at the top of their budget ceiling. The Krog Corp. knowing your firm and it's dealings nation-wide asked for some review and options.

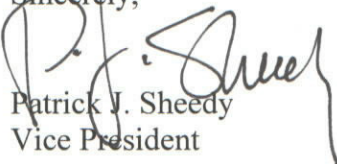
The net result was that Metzger, Inc. exposed to our client's satisfaction, products that saved nearly 50% and generated a superior specifications with upgraded face weight, as well as lifetime edge ravel and delamination warranties.

The original supplier knowing of your firm's creation of "apples to apples" competition lowered their "national account" pricing nearly 25% to attempt and salvage the sale to no avail.

We, as a group, were educated not only about the many products provided and their specification characteristics, but more importantly, that a client in possession of "national account" pricing is not necessarily in possession of the "best" price or value.

We applaud the expertise. All parties were very satisfied with the results.

Sincerely,



Patrick J. Sheedy
Vice President